On 1<sup>st</sup> September 2023, our regulator, the Royal College of Veterinary Surgeons, made changes to the way we provide your veterinary care and prescribe products for your pet.

Vets can legally only prescribe some prescription medicines, including antibiotics and some medicines that treat parasites (like fleas and worms) if they have physically examined your pet.

These changes are beyond our control and have been put in place to fight drug resistance and to protect the environment.

Please bear with us while we put new systems in place to help minimise the effect these changes will have on you.

If you have any questions, please speak to the practice.



